

# CoS Click-2-Fix Usage Terms

## **Stay on topic and be nice:**

The purpose of the Click-2-Fix app is to allow Citizens to submit issues or concerns to be addressed by the City. We also ask that you be respectful and courteous in your submission comments, avoiding vulgar, abusive, and defamatory language, and that you comply with the City of Sarasota Comment Policy stated below. A submission via the app constitutes acceptance of these terms.

## **City of Sarasota Comment Policy:**

Citizen-generated submissions may be subject to rejection or removal when the content:

- is off topic
- contains obscenity
- contains offensive terms that target protected classes
- is threatening, harassing or discriminatory
- incites or promotes violence or illegal activities
- contains information that reasonably could compromise individual or public safety
- advertises or promotes a commercial product or service, or a commercial entity or individual
- promotes or endorses political campaigns or candidates
- contains confidential or proprietary information that is unlawful to disclose

## **Public Records Law:**

The City of Sarasota's sites are subject to applicable public records laws contained in Chapter 119, Florida Statutes. Any content submitted and maintained related to agency business, including communication posted by the Agency and communication received from citizens, is a public record subject to disclosure.

Public records requests should be directed to the Office of the City Auditor and Clerk via their web portal. [Public Records Requests](#)

## **Disclaimers:**

Submissions by Citizens do not reflect the opinions or policies of the City of Sarasota or its Departments. Comments posted by City employees are not intended as official policy statements unless the employee is authorized to speak on behalf of the City or Department.